SAINT Volunteer Transportation



Annual Report July 2020—June 2021

THIRTY-EIGHT YEARS OF SERVICE PROMOTING INDEPENDENCE SINCE 1983

OUR MISSION

To help seniors and people with disabilities maintain their independence and self-sufficiency by providing connections to the community through personalized, door-to-door transportation

OUR BOARD

Margaret Long, President Dan Gould, Vice President Sharon Courtney, Treasurer Scott Griffin, Secretary Beverly Griffin Brent Unrau-Goring Vaughn Hunkins (1925—2018), Emeritus

OUR STAFF

Connie Nelson-Cleverley, Executive Director Theresa Holbrook, Volunteer Coordinator Sue Lamb, Fort Collins Scheduler Sarah Henry, Loveland Scheduler

OUTCOMES

13,488 Rides Provided

5,450+ for Health Care 1,000+ for Wellness and Learning 3,250+ for Shopping and Meals 2,000+ for Work and Volunteering 730+ for Personal Care 870+ for Business and Professional Services

625 Clients Served

132 were New Clients in 2021

540 were Older Adults

303 were Disabled

556 were Low Income

WITH THE SUPPORT OF OUR COMMUNITY

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City of Fort Collins—\$50,000 City of Loveland—\$33,000

Larimer County Office on Aging—\$74,630

Daniels Fund—\$25,000 (\$6,250 FY2020, \$18,750 FY 2021)

Individual Contributions—\$40,200

Annual Campaign—\$21,400

Kaiser Permanente—\$7,500

Anschutz Family Foundation—\$6,250

CARES Funding—\$35,000 (Administered by Larimer County)

102 Amazing Volunteers

Driving 102 Different Cars

Nearly 8,000 Hours Served

Hundreds of Neighbors Helped

NUMBERS

Total Income \$291,651 Total Expenses \$222,686 Program Costs \$189,074 (85%) Management & Administration \$17,659 (8%) Fundraising \$15,953 (7%) Assets at Year End \$867,947 Endowment Fund \$637,673 Reserve Funds \$186,226

Reflections on our New Normal



The last year has been filled with challenges. SAINT has met those challenges by adjusting to the changes the pandemic caused in our world.

We changed our operations to follow all public health recommendations – masking for drivers and riders, moving riders to the back seat, following sanitation protocols – keeping everyone safe. When our clients could not take rides, we made welfare calls and delivered groceries and prescriptions.

We worked with community partners to get as many people as possible to vaccination appointments. We operated outside our normal hours and normal boundaries to provide these important rides.

Throughout the year our volunteers have been amazing. Although some decided not to drive during the pandemic, many stayed on the road to help our clients. As restrictions have loosened many drivers have returned and we have even recruited a dozen new volunteers during the pandemic.

Our schedulers adjusted to working at home while deploying a new, online scheduling system. Our volunteer coordinator and executive kept the office up and running.

We are very proud that our staff and volunteers rose to the challenges of this difficult year—continuing our mission to help seniors and people with disabilities maintain their independence and self-sufficiency by providing connections to the community through personalized, door-to-door transportation.

From our Riders

"Saint is literally a lifesaver for me. The name is perfect they truly are Saints."

"I think SAINT is a really cool organization & it's a win-win situation! As a rider I get to meet such interesting people & wonderful conversations. The driver also meets interesting people. Plus you can be proud & happy to do volunteer service. I really think the name Saint is perfect. The drivers are truly saints in their service. Thank you for being!"

"Saint Transportation provided me with the ability to get to the grocery store and doctor's appointments without having to rely on friends and family all the time. That made me feel more independent. I really value and appreciate SAINT. You guys are amazing!!"

